



Adult's Social Care Quarter 2 Performance Report

Quarter 2 2018/19

Adults and Housing Scrutiny

ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

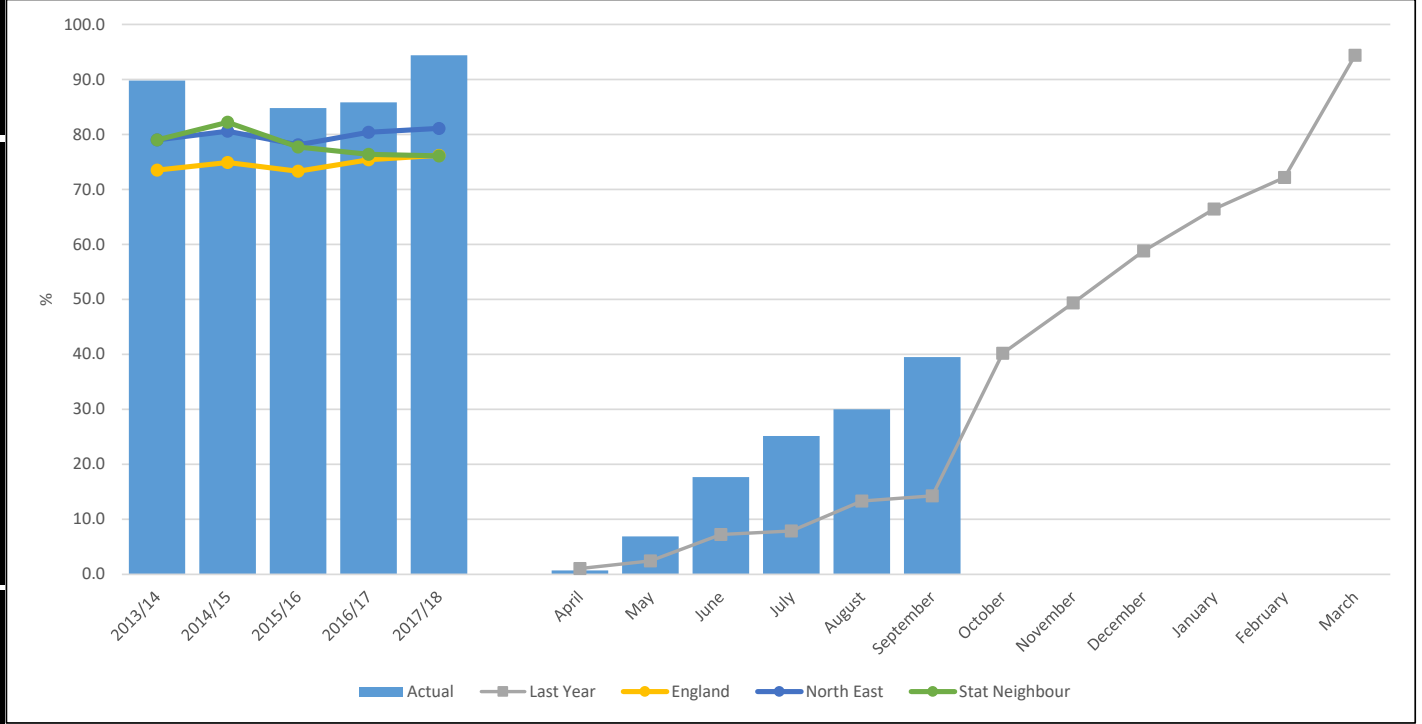
DEFINITION
QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)
Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT
Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis
 The proportion of adults with a learning disability living in settled accommodation where the information has been captured since April is 39.5%. In terms of actual figures out of the 276 clients supported by the service who come within this demographic receiving a service 109 accommodation statuses were captured as either living in their own home or with family. If the target of 90% is to be met by the end of the year an additional 139 learning disability clients need to have had their accommodation status updated. This is at the level expected for this time of year and the service is on track to meet this indicator by the end of the performance year.
 The Life Stages Service have been working to spread review reassessments more evenly throughout the year in order to manage workload within the service better.
 During Quarter 2, 35 had their accommodation status updated, whilst in Quarter 1 there were 74. The fall in the number of clients who have had their accommodation status updated was due to recording issues which have now been addressed.

ASC 045
 (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

ASC 045: (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

IN MONTH PERFORMANCE	Target	90.0
	Apr-18	0.7
	May-18	6.9
	Jun-18	17.7
	Jul-18	25.2
	Aug-18	30.0
	Sep-18	39.5
	Oct-18	
	Nov-18	
	Dec-18	
Jan-19		
Feb-19		
Mar-19		
Annual Trend	2015/16	84.8
	2016/17	85.8
	2017/18	94.4
	2018/19 YTD	39.5



ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

DEFINITION	<p>QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)</p> <p>Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
-------------------	--

Breakdown of the type of settled accommodation

Settled mainstream housing with family/friends	44
Supported accommodation /supported lodgings	42
Tenants-LA/ Housing Association	11
Sheltered Housing/Extra care sheltered housing	5
Tenants - Private Landlord	<5
Shared Lives Scheme	<5

ASC 046 - Proportion of adults with learning disabilities in paid employment

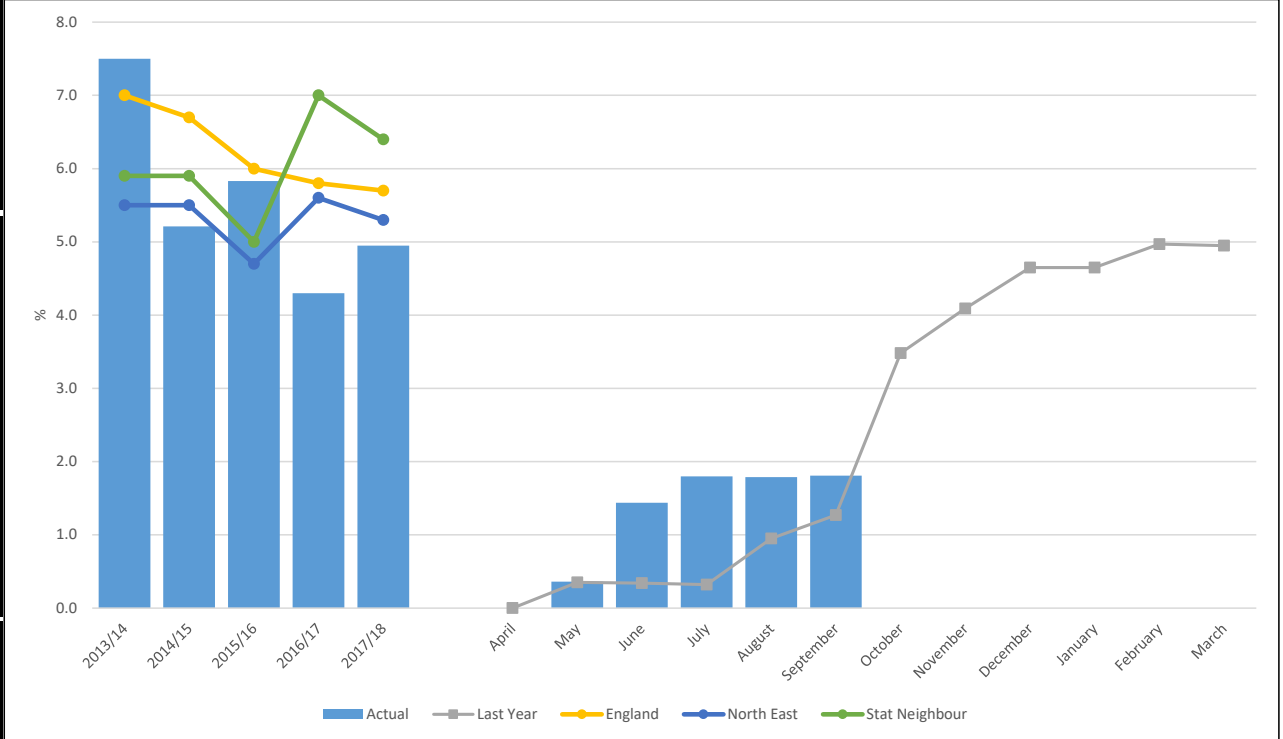
DEFINITION
QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)
Numerator: All people within the denominator, who are in employment. Source: SALT
Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis
 The proportion of adults with a learning disability in paid employment is currently at 1.8% (this represents 5 people). This information is captured at the point of annual review-reassessment. If the provisional target of 6% is to be met, then another 11 individuals with a learning disability need to be in paid employment and for the employment status to be updated before the end of the performance year.
 From the pilot of 10 individuals 1 has gained paid employment. Another 6 are working with providers. Of these six two have achieved their initial target of gaining voluntary work. The last three individuals are in the process of finalising their plans with the support providers with support commencing shortly. This work is being regularly reviewed to monitor results with this informing future employment strategy.

ASC 046
 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

ASC 046: (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

IN MONTH PERFORMANCE	Target	6.0
	Apr-18	0.0
	May-18	0.4
	Jun-18	1.4
	Jul-18	1.8
	Aug-18	1.8
	Sep-18	1.8
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	



Annual Trend	2015/16	5.8
	2016/17	4.3
	2017/18	5.0
	2018/19 YTD	1.8

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION
QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)
Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

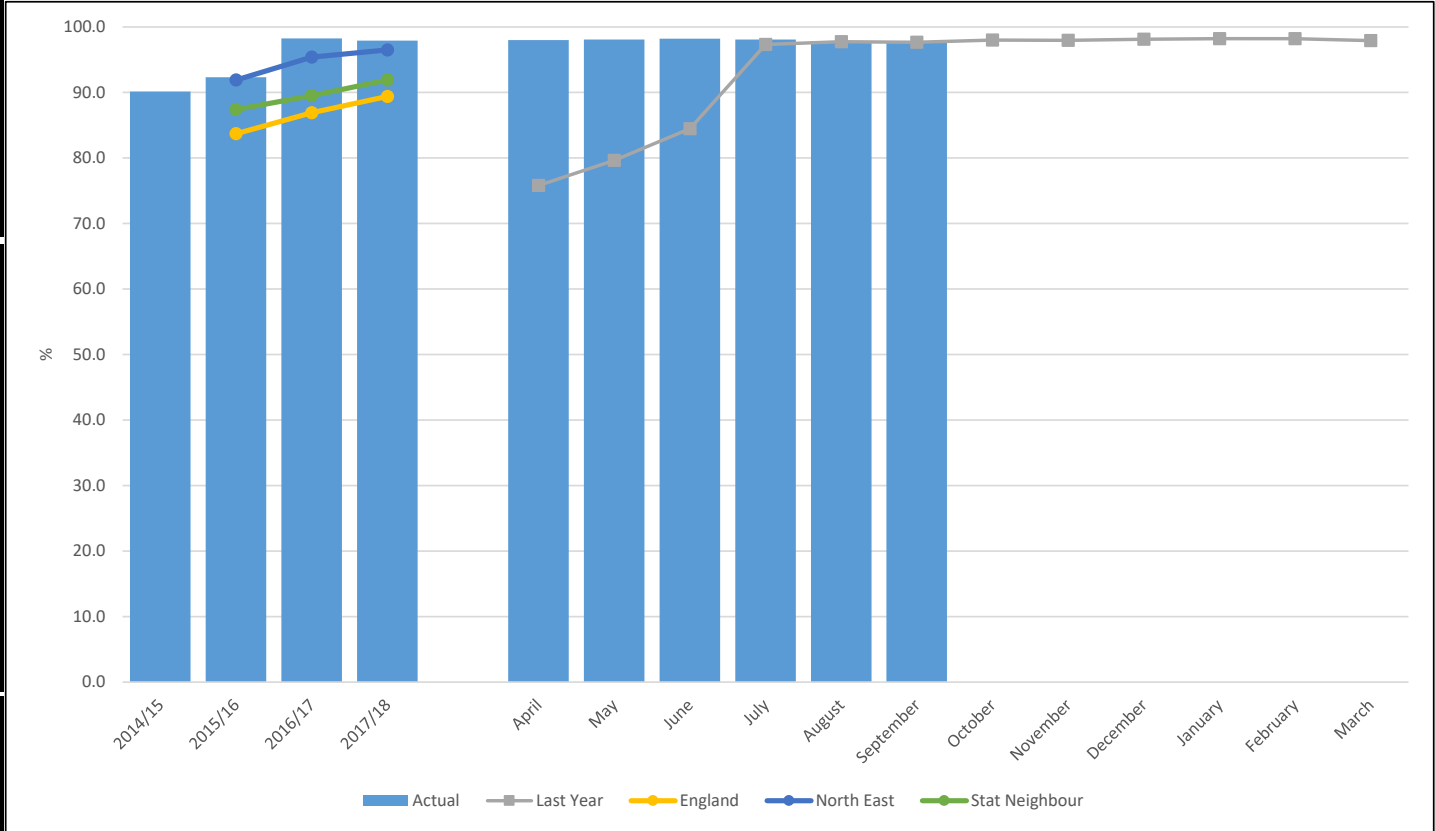
Performance Analysis
 Since April the proportion of clients using social care who receive self-directed support has remained at the target figure of 98%. In terms of actual numbers this equates to 772 individuals receiving self-directed support. The chart shows that since July 2017 the performance for this indicator has remained at 98%.

There are 18 clients who are not currently receiving self-directed support. Personal budgets are only generated if 'Yes' is answered in response to the Resource Allocation System (RAS) question.

When compared to the most recent data from the average England (85%), North East (96%) and Statistical Neighbours (92%) figures, Darlington continues to perform highest.

ASC 049
 (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

ASC 049: (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support



IN MONTH PERFORMANCE	Target	98.0
	Apr-18	98.0
	May-18	98.1
	Jun-18	98.2
	Jul-18	98.1
	Aug-18	97.9
	Sep-18	97.9
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	92.4
	2016/17	98.3
	2017/18	97.9
	2018/19 YTD	97.9

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)
	Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
	Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

18-64

Type of self directed support	
Direct Payments	195
CASSR Managed Personal Budget	156
Part Direct Payments	66
Total	417

Primary Support Reason	
Learning Disability Support	252
Physical Support - Personal Care Support	115
Mental Health Support	30
Social Support - Support for Social isolation / other	8
Physical Support - Access and Mobility Only	7
Support with memory and cognition	<5
Social Support - Support misuse support	<5
Sensory Support - support for hearing impairment	<5
Sensory Support - support for dual impairment	<5
Sensory Support - Support for Visual Impairment	<5
Total	417

65+

Type of self directed support	
CASSR Managed Personal Budget	278
Direct Payments	67
Part Direct Payments	10
Total	355

Primary Support Reason	
Physical Support - Personal Care Support	238
Support with memory and cognition	42
Learning Disability Support	31
Mental Health Support	18
Physical Support - Access and Mobility Only	13
Social Support - Support for Social isolation / other	6
Sensory Support - Support for Visual Impairment	<5
Sensory Support - support for hearing impairment	<5
Sensory Support - support for dual impairment	<5
Social Support - Support misuse support	<5
Total	355

ASC 050 - Proportion of carers using social care who receive self-directed support

DEFINITION QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better)
 Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
 Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT

Performance Analysis

At the end of Quarter 2 the proportion of carers using social care who receive self-directed support is 61.8%. In terms of actual numbers this equates to 47 carers receiving self-directed support.

An additional 11 carers have now been correctly recorded onto Liquid Logic. When the October report is ran the amended figure will be 75.3%. The increase in performance is unable to be reported this month due to issues with rolling back data. There are a small number of carers currently sitting in brokerage who over the coming months will also be included into this indicator, therefore performance should increase again.

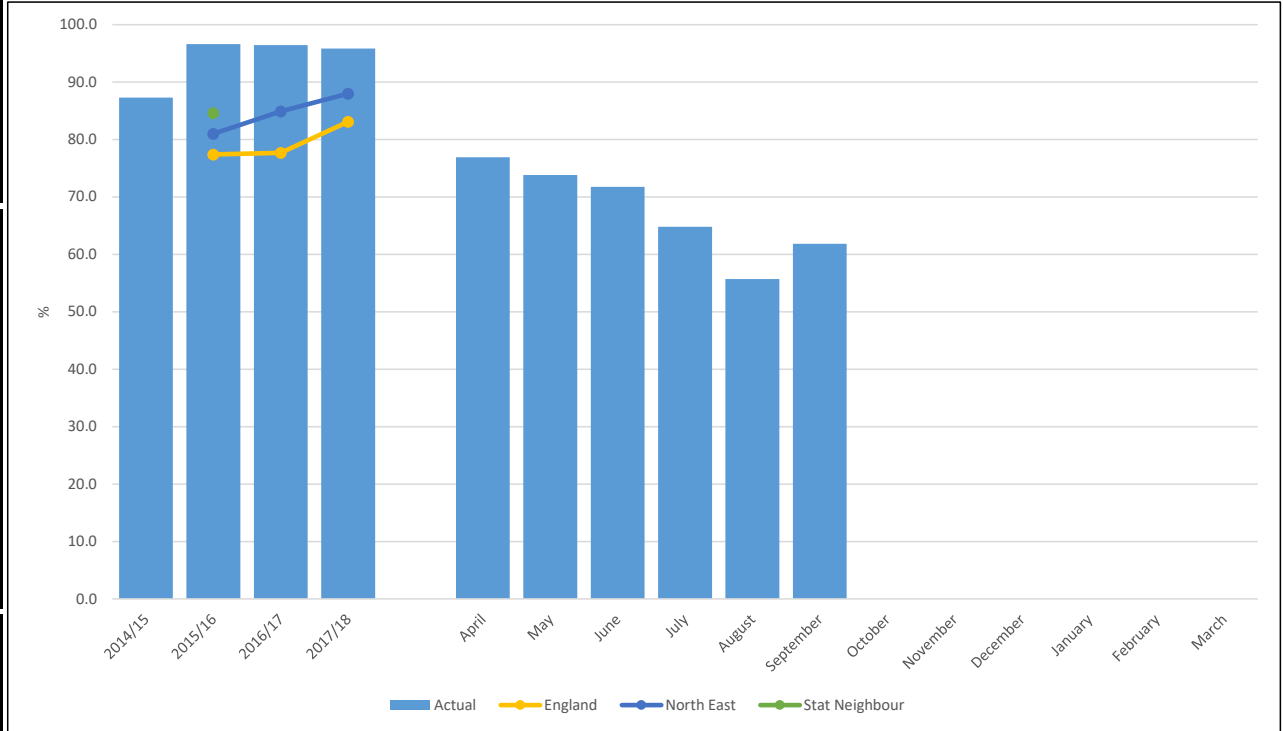
When compared to the most recent data from the average England (83%), North East (88%) and Statistical Neighbours (85%) figures, Darlington is currently performing lowest.

ASC 050

(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

ASC 050: (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

IN MONTH PERFORMANCE	Target	98.0
	Apr-18	76.9
	May-18	73.8
	Jun-18	71.7
	Jul-18	64.8
	Aug-18	55.7
	Sep-18	61.8
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
Mar-19		



Annual Trend	2015/16	96.6
	2016/17	96.4
	2017/18	95.9
	2018/19 YTD	61.8

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION
REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Performance Analysis

Since April the number of 65+ who have been permanently admitted to residential care is 65 (305 per 100,000 population).

The target for ASC 002 is 700 (per 100,000 population) which equates to approximately 146 clients being admitted by the end of the year. To ensure that this target is not surpassed there is a monthly monitoring target of approximately 12 clients or less. Currently the average number of permanent admissions per month is 11, therefore if the current trend continues then the end of year performance for this indicator will come under target. During Quarter 2 there were 30 clients admitted to permanent care, whilst during Quarter 1 there was 35.

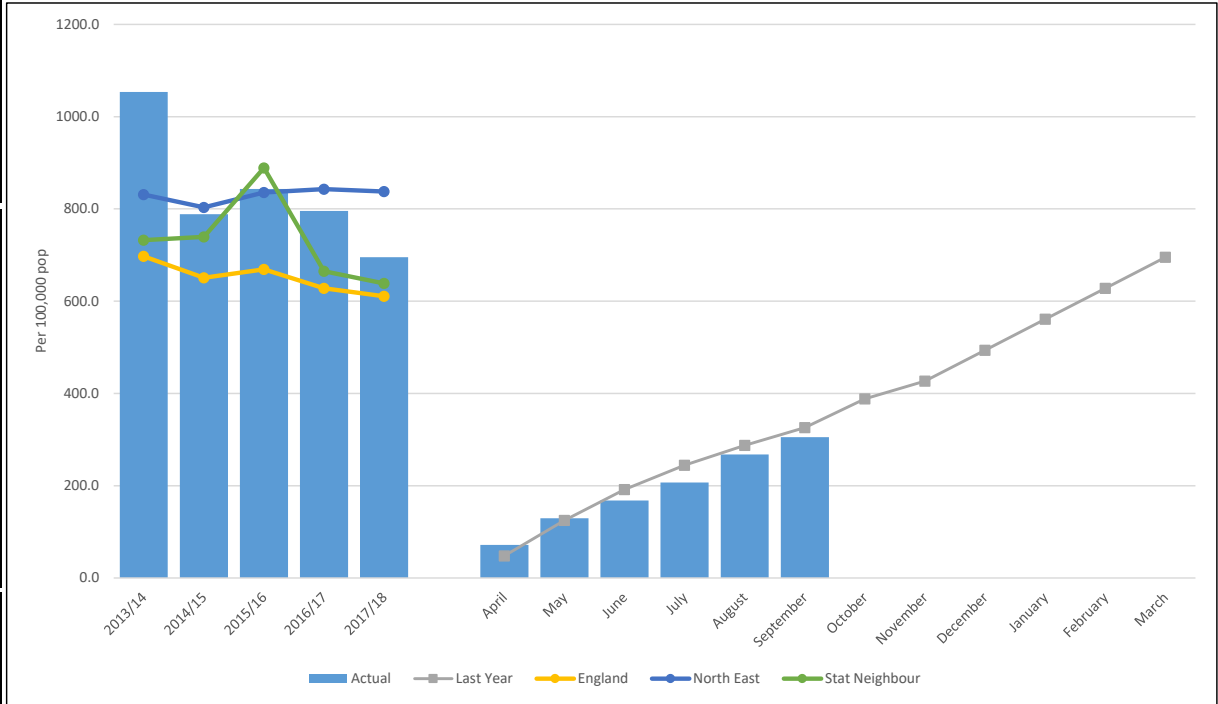
The average age of clients who have been permanently admitted to residential care is 86 years old, the average age at the same point last year was 82. This demonstrates that services provided are assisting clients to remain in their own homes for as long as they are able.

All teams actively review their permanent residential placements to identify any cases who may be suitable to return to community based provision. An example of this is since April 2018, 4 Learning Disability clients who had previously been permanently admitted to residential care, have now returned to living independently either at home or within the community.

ASC 002

(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care

ASC 002: (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care



IN MONTH PERFORMANCE	Target	700.0
	Apr-18	71.9
	May-18	129.5
	Jun-18	167.8
	Jul-18	206.7
	Aug-18	267.8
	Sep-18	305.4
	Oct-18	
	Nov-18	
	Dec-18	
Jan-19		
Feb-19		
Mar-19		

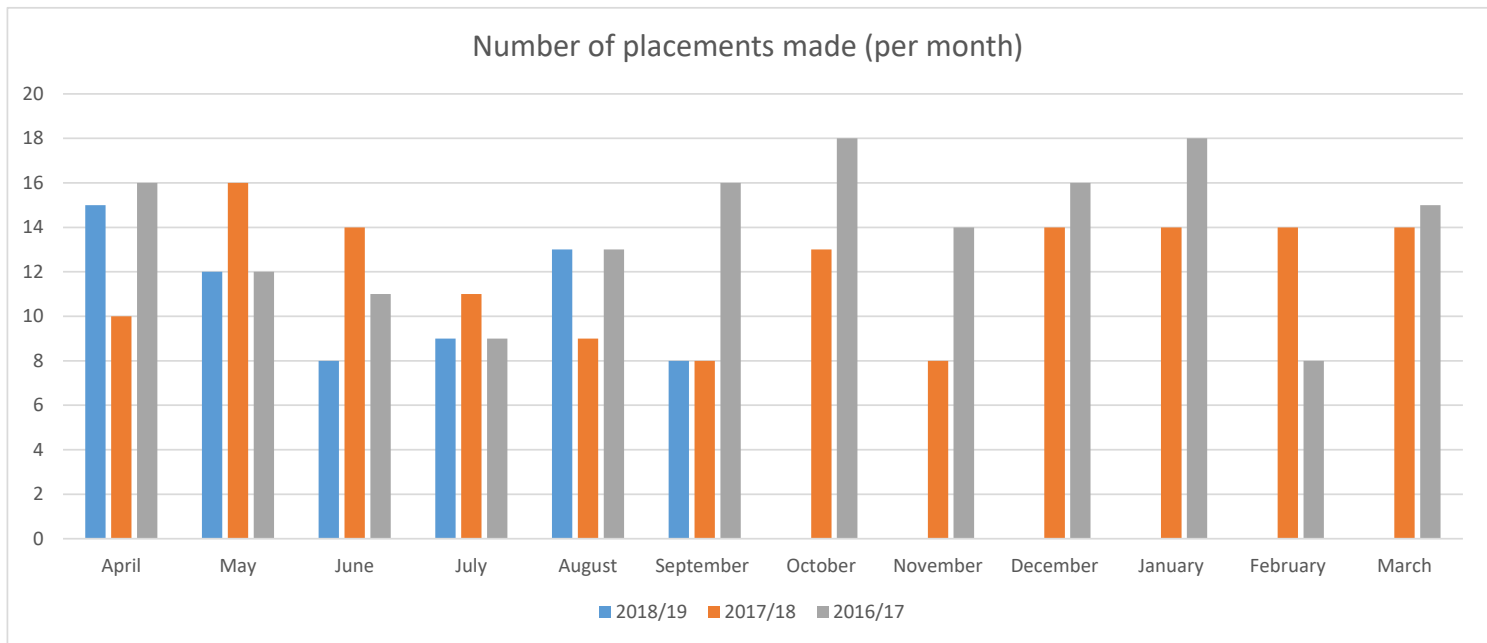
Annual Trend	2015/16	843.3
	2016/17	795.9
	2017/18	695.2
	2018/19 YTD	305.4

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)
	Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
	Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2018/19	15	12	8	9	13	8							65
2017/18	10	16	14	11	9	8	13	8	14	14	14	14	145
2016/17	16	12	11	9	13	16	18	14	16	18	8	15	166



ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
-------------------	---

Age Breakdown

65-70	71-75	76-80	81-85	86-90	91-95	96-100	100+
<5	9	8	18	15	10	<5	<5

Breakdown of Service Type for each placement

Service Type	
Permanent Residential Care	51
Permanent Nursing Care	14

Breakdown of Service Element for each placement

Service Element	
OP Residential	40
EMI Residential	16
OP Nursing	5
EMI Nursing	<5

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	37
Support with Memory and Cognition	19
Mental Health Support	6
Physical Support - Access Mobility Only	<5

Reason for no longer being in permanent care	
Deceased	6

ASC 003 - Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes

DEFINITION
REDUCE THE NEED: ASCOF 2A-1 – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).

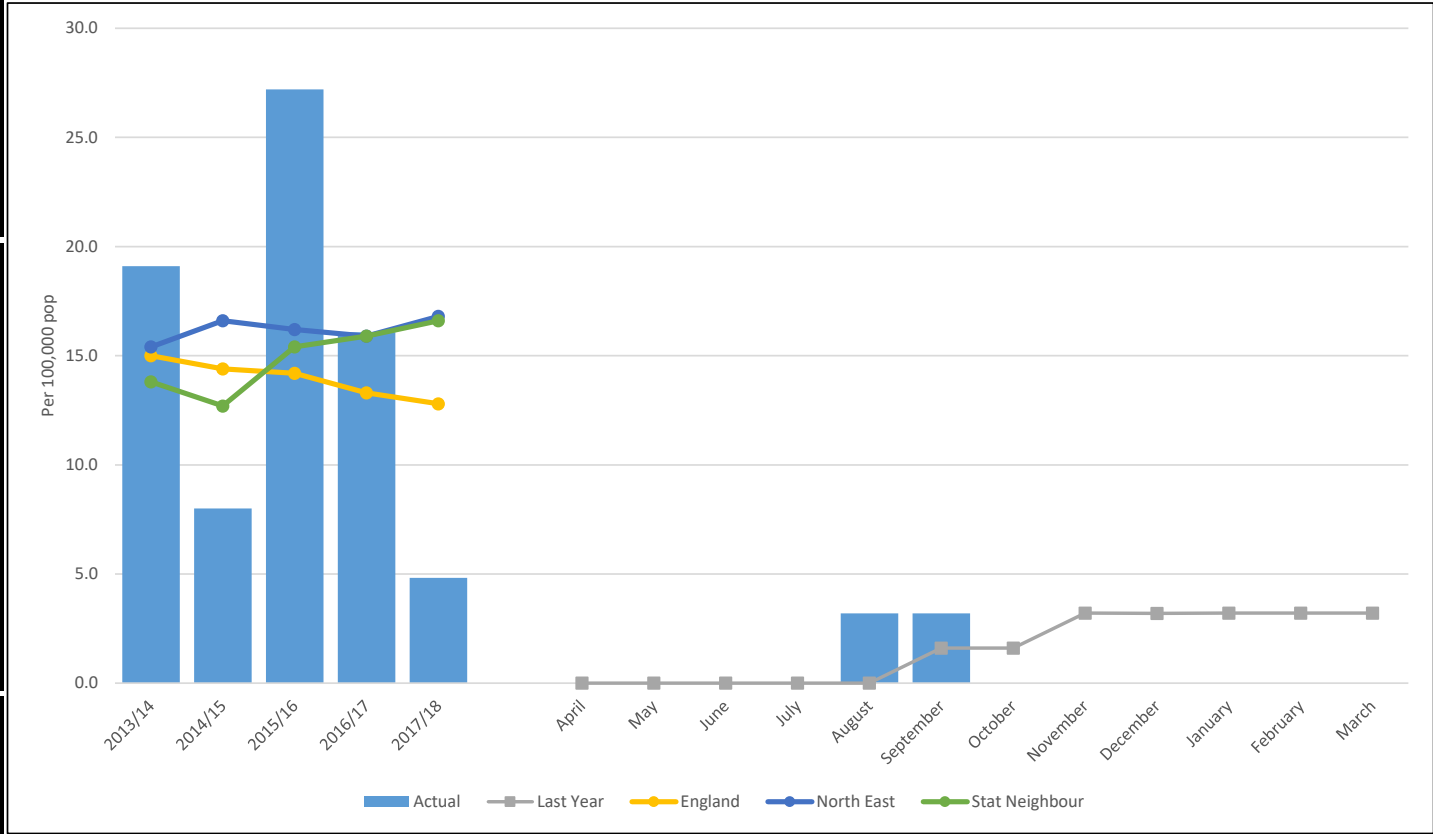
Performance Analysis
 Since April the number of 18-64 year olds who have been permanently admitted to residential care is 2 (3.2 per 100,000 population).
 The target for 2018/19 is 10 (per 100,000 pop), this equates to 6 permanent admissions during the year. The cumulative target at the end of Quarter 2 is less than 5 admissions. This continues to evidence the robust assurance by Team Managers and Validation Forum.

ASC 003
 (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

ASC 003: (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

IN MONTH PERFORMANCE	Target	10.0
	Apr-18	0.0
	May-18	0.0
	Jun-18	0.0
	Jul-18	0.0
	Aug-18	3.2
	Sep-18	3.2
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	27.2
	2016/17	16.1
	2017/18	4.8
	2018/19 YTD	3.2



Number of Safeguarding initial enquiries started

DEFINITION	SAFEGUARDING: ASC 208 - Number of Safeguarding initial enquiries started year to date
	SAFEGUARDING: ASC 209 - Number of Safeguarding initial enquiries started per month

Performance Analysis

There have been 486 safeguarding initial enquiries started since April 2018. Included in this number are 19 Initial Enquiries commenced in this year but the concerns were received pre April 2018. This demonstrates a consistency in the number of initial enquires started over the last two years for the same periods.

On average there are between 70 and 90 safeguarding concerns received each month. September has been a lower than average month with 56 concerns being received. This was also comparable to September 2017 where it was 61 received.

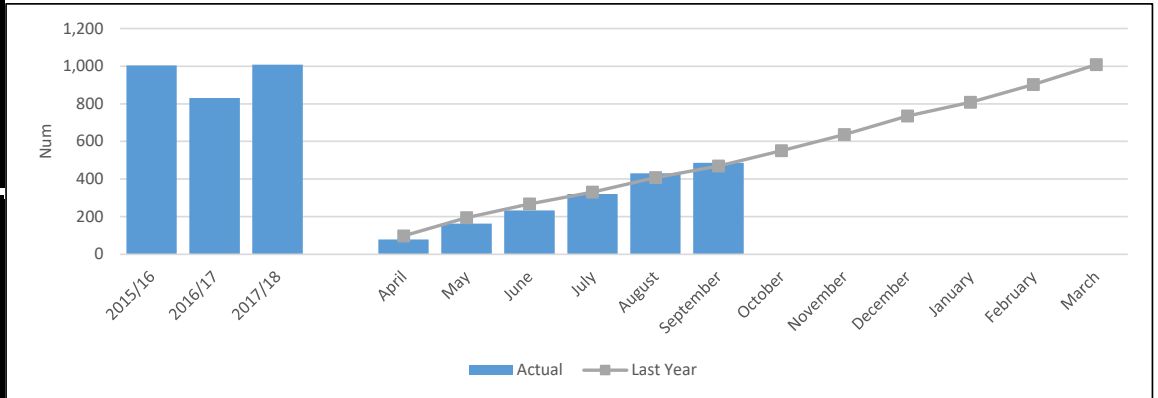
Fortnightly exception reports continue to be ran.

There is no benchmarking data available for this indicator.

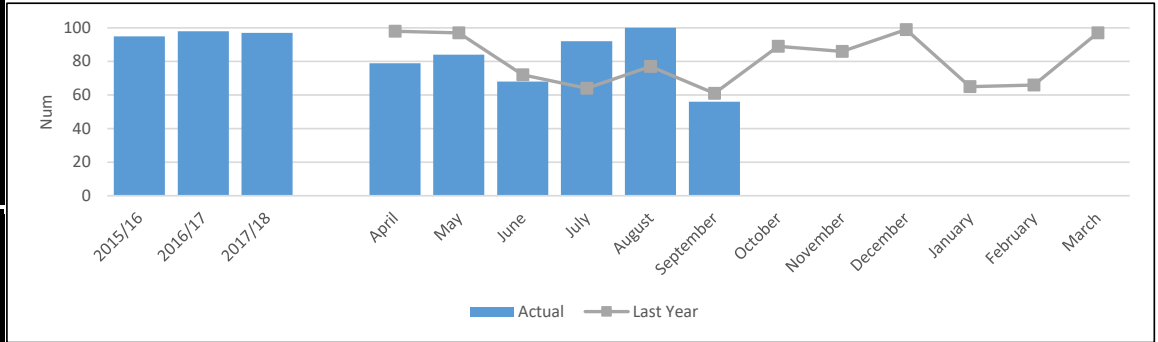
ASC 208	ASC 209
Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month

IN MONTH PERFORMANCE	Target	-	-
	Apr-18	79.0	79.0
	May-18	163.0	84.0
	Jun-18	234.0	68.0
	Jul-18	321.0	92.0
	Aug-18	430.0	108.0
	Sep-18	486.0	56.0
	Oct-18		
	Nov-18		
	Dec-18		
Jan-19			
Feb-19			
Mar-19			

ASC 208: Number of Safeguarding concerns (initial enquiries) started - year to date



ASC 209: Number of Safeguarding concerns (initial enquiries) started - per month



Annual Trend	2015/16	1004.0	95.0
	2016/17	831.0	98.0
	2017/18	1008.0	97.0
	2018/19 YTD	486.0	56.0

ASC 211 - Number of initial enquiries progressed to strategy per month

DEFINITION SAFEGUARDING: ASC 211 - Number of initial enquiries progressed to strategy per month

Performance Analysis

45 of the 256 safeguarding initial enquiries started during Quarter 2 and 8 of the 56 during September 2018 progressed to strategy. That is 17.6% conversion rate for Quarter 2 with 14.3% in September.

Exception reports are now being sent on a fortnightly basis to SAM's to highlight any initial enquiries that are incomplete and need progressing to strategy sooner (within 5 working days). The 2017-18 year end conversion rate was 13.7% so both the current Quarter 2 and the 2018-19 YTD performance of 20.6% are better.

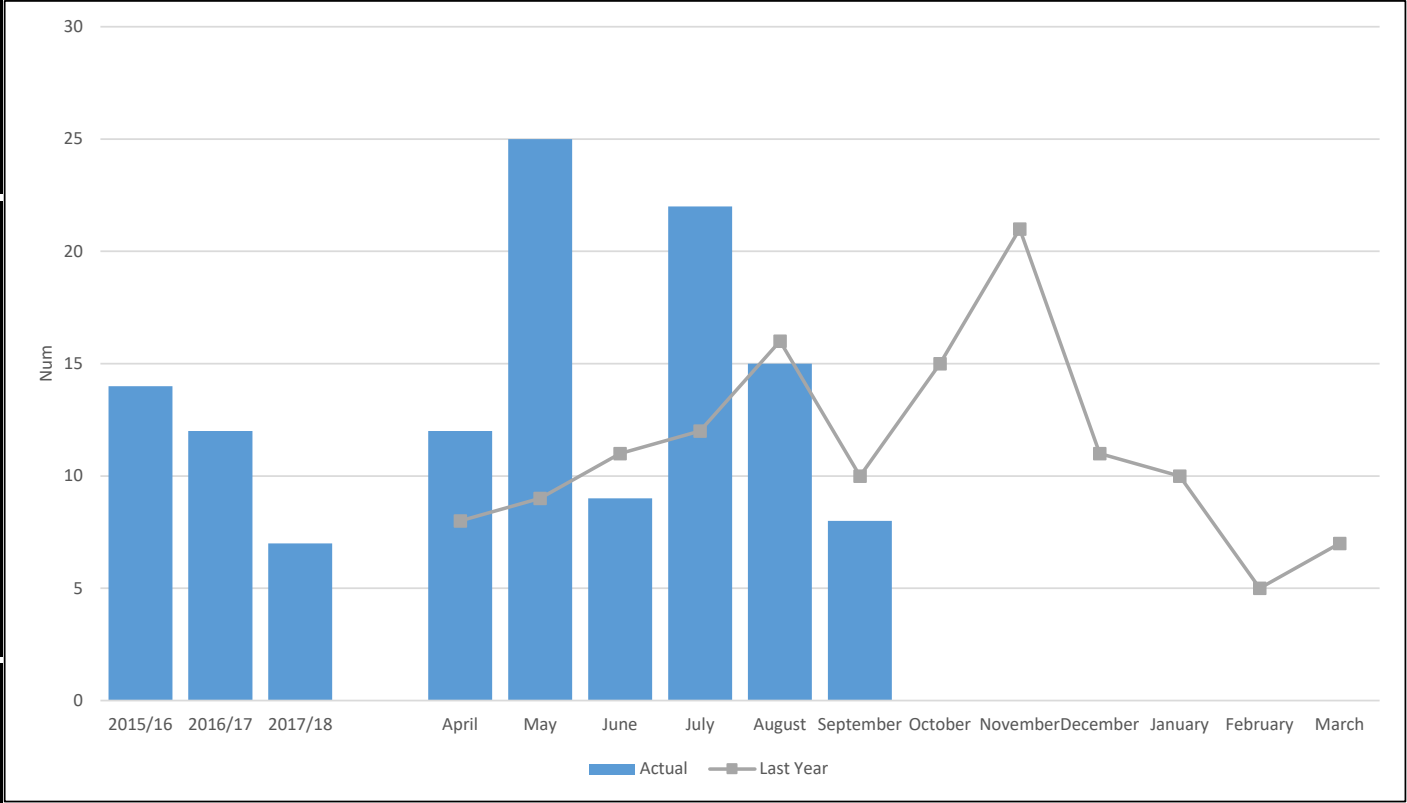
There is no target set for this indicator but it is suggested that a 20% conversion rate is the level to aim for performance.

ASC 211

Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

ASC 211: Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

IN MONTH PERFORMANCE	Target	-
	Apr-18	12.0
	May-18	25.0
	Jun-18	9.0
	Jul-18	22.0
	Aug-18	15.0
	Sep-18	8.0
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	



Annual Trend	2015/16	14.0
	2016/17	12.0
	2017/18	7.0
	2018/19 YTD	8.0

Please note the following indicators have not been included in the Quarter 2 Scrutiny Report:

- **ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package**

This indicator has been excluded due to systems issues being investigated which is affecting reporting

- **ASC 054 – The proportion of people who use Adult Care services who find it easy to find information about services.**

The results for this indicator are taken from the Adult's Social Care Survey. Results for this indicator are currently being analysed. Findings will be included in the Q3 Scrutiny Report.

- **ASC 055 - The proportion of people who are carers who find it easy to find information about services.**

The results for this indicator are taken from the Carer's Survey. This is carried out biennial therefore no data will be collected until next year.